



Pennsylvania Real Estate Commission **Candidate Handbook**

March 2024

State Information for Real Estate Licensing

For eligibility to test please read requirements under overview section

Pennsylvania Real Estate Commission

P.O. Box 2649
Harrisburg, PA 17105-2649

Phone

1-833-367-2762
*Fax (717) 787-0250

Website

www.dos.pa.gov/estate

Examination information
Candidates may contact Pearson VUE with questions about this handbook or about an upcoming examination.

Pearson VUE Pennsylvania Real Estate

Attn: Regulatory Program

5601 Green Valley Dr.
Bloomington, MN 55437

Phone

833-551-0235

Email

pearsonvuecustomerservice@pearson.com

Website

<https://home.pearsonvue.com/pa/realestate>

For questions about how to submit an application in Clarus please call the Pearson VUE OHT Processing Office at 888-511-5352

Quick Reference

Reservations

Before making an exam reservation:

Candidates should thoroughly review this handbook, which contains examination content outlines and important information regarding eligibility and the examination and licensing application process.

Schedules & Fees

Test centers

A list of test centers appears on the back cover of this handbook. Candidates should contact Pearson VUE to confirm specific locations and schedules.

Exam fees

The examination fee must be paid at the time of reservation by credit card or debit card. Fees may vary. Candidates are permitted unlimited exam attempts within 5 years for salesperson exam and 10 years for broker exam, from the date the earliest required course was completed. A passing exam score is good for three years. Candidates may not retake a previously passed exam.

Payment will not be accepted at the test center. Examination fees are non-refundable and non-transferable.

Exam Day

What to bring to the exam

Candidates should bring to the examination proper identification and other materials as dictated by the state licensing agency. A complete list appears in What to Bring (page 5).

Exam procedures

Candidates should report to the test center at least thirty (30) minutes before the examination begins. Each candidate will have from 1 to 2.5 hours, depending on the exam, to complete the exam. The candidate will leave the test center with a document stating that they have taken their exam and instructions will be included for how to obtain their official score reports through their profile on Pearson VUE at <https://home.pearsonvue.com/pa/realestate>.

Table of Contents

QUICK REFERENCE	inside front cover
OVERVIEW	5

INTRODUCTION	4
Contact Information	4
The Licensure Process	5
Practice Tests	5

STATE LICENSING REQUIREMENTS	2
Exam Eligibility	2

EXAM RESERVATIONS	7
Making a Reservation	7
Test Center Locations	7
Change/Cancel Policy	8
Absence/Lateness Policy	8
Weather Delays and Cancellations	8
Accommodations	8

EXAM DAY	9
What to Bring	9
Exam Procedures	9
Available Exams and Time Allotted	10
Score Reporting	10
Review of Exams	10
Retaking the Exam	10
Score Explanation	10
Duplicate Score Reports	10
Test Center Policies	10
OnVUE Testing Policies	11
Questions or Comments About the Exam	11

PREPARING FOR THE EXAM	12
Helpful Hints	12
Salesperson/Broker/Cemetery Exam Content	12
Math Calculations	12
Reference Materials	12

REAL ESTATE CONTENT OUTLINES	13
National Exam Content Outline for Salespersons and Broker	13-15
Pennsylvania Real Estate State Portion Examination Content Outlines	Content Outlines page 16

GENERAL INFORMATION	17
Test Center Locations	17
Pearson Vue Holiday Schedule	17

Overview

The candidate handbook is a useful tool in preparing for an examination.

It is highly recommended that the Pennsylvania Real Estate Candidate Handbook be reviewed, with special attention given to the content outlines, before taking the examination. *(Content outlines begin on Content Outline page 16 of this handbook)*

Individuals who wish to obtain a real estate license in the state of Pennsylvania must:

1. Apply for a license, and exam authorization.

Before taking an examination, candidates must complete all prelicensing education and file an application to sit for the examination. When the application requirements are met, the candidates will be authorized by the Pennsylvania Real Estate Commission and will be notified via email confirmation from Pearson VUE.

The authorization for Salespersons is good for 5 years after passing the first education course to take the exams. Brokers have a 10-year authorization after passing the first course to take their exams. Exam results are good for 3 years from the date of passing. Candidates must apply for their license within the 3 year period and submit their passing score reports and licensing application to the Pennsylvania Real Estate Commission.

Sales applicants:

To apply for your Salesperson exam, please create an account in Clarus, <https://pare.useclarus.com/>. Choose a State and/or National exam application and submit proof of education and other required documents. You will need to do both applications if you are required to take both portions of the exam. You will only need to be required to submit required documentation once. Pearson VUE will review Salesperson exam eligibility, and you will be notified of approval once requirements are met via email. The email will contain instructions on how to schedule your exam.

Broker applicants:

Candidates wishing to obtain a broker's license must pass the Broker examination. To qualify to take the Broker examination, all applicants must go to www.pals.pa.gov and register, then log in to submit an application. A list of documents needed to include with the application can be found by clicking on 'Application Checklists' from the above link, then selecting the type of license needed to view the checklist items that will be required. Once

approved, you will receive an email authorization with instructions on scheduling. You will need to navigate to pare.useclarus.com, and hit "reset password" then use the email associated with your PALS account to reset your password so you can schedule for your exam using the Clarus portal.

2. Make a reservation and pay examination fee.

The exam fee is \$49 for each exam. There is a combination discount available if you schedule BOTH the State and National exams on the same order. You MUST schedule both the State and National portions of the examination ON THE SAME ORDER in order to receive the discount. If you schedule the exams on different orders, you will be required to pay \$49 for EACH exam. The combination scheduling discount cannot be applied retroactively.

Once you receive your authorization to test email from the Pennsylvania Real Estate Commission, through Pearson VUE, you may make a reservation for the examination(s) following the instructions in the email. Candidates are not permitted to retake a part of the exam that has already been passed during the 5-year authorization period.

Introduction

Contact Information

Salesperson exam candidates may contact the Pearson VUE OHT Processing Office for questions about how to submit an application to test in Clarus.

Pearson VUE OHT Processing Office

Phone: 888-511-5352

Clarus Website: <https://pare.useclarus.com/>

Candidates may contact Pearson VUE with questions about this handbook or an examination.

Pearson VUE/Pennsylvania Real Estate

5601 Green Valley Dr., Bloomington, MN 55437

Phone: 833-551-0235

Website: www.pearsonvue.com

Email: pearsonvuecustomerservice@pearson.com

Live Chat is available to address your support inquiries and is the quickest way to reach a customer service agent. It's available from 8:00 AM through 5:00 PM

Eastern Time, Monday through Friday, subject to change during locally designated holidays.

Please visit www.pearsonvue.com/pa/realestate/contact for further information.

Candidates may contact the Pennsylvania Real Estate Commission with questions about obtaining or maintaining a license.

Pennsylvania Real Estate Commission

2525 N 7th Street Harrisburg, PA 17110

Phone: 1-833-367-2762

Website: www.dos.pa.gov/estate

The Licensure Process

Licensure is the process by which an agency of state government or other jurisdiction grants permission to individuals to engage in the practice of, and prohibits all others from legally practicing, a particular profession, vocation, or occupation. By ensuring a minimum level of competence, the licensure process protects the general public. The state regulatory agency is responsible for establishing the acceptable level of safe practice and for determining whether an individual meets that standard.

The state of Pennsylvania has retained the services of Pearson VUE to develop and administer its real estate examination program. Pearson VUE is a leading provider of assessment services to regulatory agencies and national associations.

Practice Tests – General (National) Portion Only

National-portion practice tests are offered exclusively online at www.pearsonvue.com, giving candidates even more opportunity to succeed on real estate examinations. The national-portion practice tests will not only help prepare candidates for the types of questions they will see on the national portion of the licensure examination but also familiarize them with taking computer-based examinations.

Pearson VUE offers a practice test for real estate that contains questions developed by subject matter experts using concepts found in the national portion of the licensure examination. The test closely reflects the format of the national portion of the licensure examination, can be scored instantly, and provides immediate feedback to help candidates identify correct and incorrect answers. Candidates can purchase national-portion practice tests anytime by visiting www.pearsonvue.com/practicetests/realestate.

Examinations by Pearson VUE

Pennsylvania state laws stipulate that a person may not act as a real estate salesperson, builder/owner salesperson, rental listing referral agent, cemetery broker, or broker without first obtaining a license issued by the Department of State. To be licensed, you must pass an examination to confirm that you have attained at least a minimum level of knowledge regarding the principles, practices, statutes, and regulations relating to real estate.

The Pennsylvania Real Estate Commission has contracted with Pearson VUE to conduct its examination program. Pearson VUE provides examinations through a network of computer examination centers in Pennsylvania. Pearson VUE works closely with the State to be certain that examinations meet local as well as national requirements in basic principles and examination development standards.

The following are the Pennsylvania real estate licensing examinations offered by Pearson VUE:

- Real Estate Broker
- Real Estate Salesperson
- Cemetery Broker
- Rental Listing Referral Agent
- Builder/Owner Salesperson

This Handbook provides you with information about the examination and application process to become a real estate licensee in the State of Pennsylvania.

If you hold a real estate license in a jurisdiction in which Pennsylvania has a signed reciprocal license agreement with and you plan on keeping that licensee active, you are exempt from taking the examination. Please look on the Commission's website (www.dos.pa.gov/estate) for details.

Exam Eligibility and Approval Process

Your examination scores are only valid for three years. Therefore, the Commission must receive your completed application, fees and required documentation within three years of passing the examination. If you miss the three-year deadline, you will be required to retake the examination before a license will be issued. Note: if you have passed the two sections of examination, on different dates, the three-year period begins the day you pass the first part of the examination.

BROKER:

A candidate for a broker's license must pass the Broker examination. To qualify to take the Broker examination, all applicants must log in to www.pals.pa.gov to submit an application. A list of documents needed to

include with the application can be found by clicking on 'Application Checklists' from the above link, then selecting the type of license needed to view the checklist items that will be required. Further, you must:

- be at least 21 years old;
- be at least a high school graduate or equivalent;
- have at least 3 years of qualified experience as a licensed salesperson or at least 3 years of equivalent experience, education or both;
- have completed 16 credits or 240 hours of real estate instruction within 10 years prior to the date of successful completion of the licensing examination;
- submit correct fee and required attachments to the Pennsylvania Real Estate Commission.

Upon approval by the Commission, you will be sent a Certificate of Examination Eligibility Registration Form, including instructions for contacting Pearson VUE about scheduling/paying for the Broker examination.

If you are denied eligibility, the Commission office will notify you in writing of the reason(s) for denial.

CEMETERY BROKER:

A candidate for a cemetery broker's license must pass the Salesperson examination. To qualify to take the Salesperson examination, all applicants must go to Clarus at <https://pare.useclarus.com/>, then log in to submit an application. A list of documents needed to include with the application can be found by navigating to www.pals.pa.gov then selecting the type of license needed to view the checklist items that will be required. Further, you must:

- be at least 21 years old;
- have at least 3 years of experience as a licensed salesperson or cemetery salesperson, or at least 3 years of equivalent experience, education or both;
- have completed 4 credits or 60 hours of real estate instruction within 10 years prior to the
- date of successful completion of the licensing examination;
- submit correct fee and required attachments to the Pennsylvania Real Estate Commission.

Upon approval of eligibility, you will be notified via email with instructions on how to schedule your exam.

If you are denied eligibility, the Commission office will notify you in writing of the reason(s) for denial.

SALESPERSON AND RENTAL LISTING REFERRAL AGENT:

A candidate for a salesperson or rental listing referral agent license must pass the Salesperson examination.

To qualify to take the Salesperson examination, you must:

- be at least 18 years old;
- be at least a high school graduate or equivalent

Meet one of the following:

- Have completed education requirements in one of the following ways:
- Successfully completed 5 credits or 75 hours of basic real estate courses through:
- A real estate education provider in Pennsylvania approved by the Commission; or
- A real estate education provider outside of Pennsylvania that has been approved by the real estate licensing authority of the jurisdiction where the real estate education provider is located; or An accredited college

Possess one of the following:

- A bachelor's degree with a major in real estate from an accredited college or university; or a bachelor's degree from an accredited college or university, having completed coursework equivalent to a major in real estate; or
- A juris doctor degree from an accredited law school

The National portion of the examination will be waived if you meet the following:

- Completed the education requirements listed above and possess a Certification of Licensure (Letter of Good Standing) from the licensing authority of another jurisdiction showing you have been actively licensed within the past 5 years. Submit a Certification of Licensure from that page 4 Pennsylvania Real Estate jurisdiction, dated within 90 days of the date you are registering.

If you meet the qualifications above, you may register with Pearson VUE to take the Salesperson examination by:

- Submitting the required application(s) in [Clarus](#) and uploading the appropriate required documents:

Submitting one of the following:

- The Certificate of Completion or transcript issued by a Commission-approved real estate school. MAKE A COPY of this document to provide to the Commission when requesting licensure.
- Certificate of Completion or transcript from an approved out-of-state real estate school.
- Certificate of Completion or transcript from an accredited college or university.
- Certified transcript from an accredited law school

showing you obtained your Juris Doctor degree, or a Certification of Good Standing from the Supreme Court in the state where you practice law.

- If actively licensed in another jurisdiction within the past 5 years, submit a Certificate of Licensure from that jurisdiction, which includes proof of 75 hours of education, dated within 90 days of the date you are registering. MAKE A COPY of this document to provide to the Commission when requesting licensure

Certificates of Completion and transcripts must contain the following information:

- The provider's name and Commission approval number;
- The location where the course was taught (may say "online");
- The name of the student;
- The course title;
- The date the student completed the course;
- The number of hours of the course;
- The student's final grade in the course;
- The date the certificate/transcript was issued.

Note: They are valid for 5 years from completion date, the only exception is if the candidate holds a law or bachelor's degree. However, they are valid for 10 years from completion date if the education is started prior to August 28, 2018.

Upon approval of eligibility, you will be notified via email with instructions on how to schedule your exam.

BUILDER/OWNER SALESPERSON:

A candidate for a builder/owner salesperson license must pass the Salesperson's examination. To qualify to take the salespersons examination, you must:

- be at least 18 years old.

If you meet the qualification above, you may register with Pearson VUE to take the salespersons examination via instructions in your eligibility email.

Exam Reservations

Making a Reservation

Candidates may make a reservation after they have received an email from Pearson VUE indicating that they are authorized to test.

Online reservations are the most efficient way for candidates to schedule their examination. Instructions for registering online are included in your eligibility to test email.

Walk-in examinations are not available.

Test Center Locations

A list of test centers appears on the back cover of this handbook. In addition, candidates may review the test center locations by going to <http://www.pearsonvue.com/vtclocator>. These exams are available at Pearson VUE test centers through out the United States & US territories. If the candidate has questions regarding the confirmation of specific locations and/or examination schedules, please contact Pearson VUE.

Pennsylvania Real Estate licensure exams are available at select Pearson VUE test centers on military installations across the globe. Service members, dependents, and contractors with authorized base access who want to gain Pennsylvania Real Estate licensure from their duty station or assignment in another state or foreign deployment will have the option to take their exam(s) without having to return to Pennsylvania to test.

To locate a Pearson VUE authorized testing center, visit <http://home.pearsonvue.com/military> and select Pennsylvania Real Estate.

Candidates **must** make an online reservation at least twenty-four (24) hours before the desired examination date. Candidates who wish to make a phone reservation at (833-551-0235) must do so at least twenty-four (24) hours before the desired examination date.

Before making a reservation, candidates should have the following:

- Legal name, address, daytime telephone number, and email address and a credit card.
- The name of the examination(s)
- The preferred examination date and test center location (a list appears on the back cover of this handbook).

Change/Cancel Policy

Candidates must either call Pearson VUE or log into their [Clarus](#) profile to change or cancel their appointment at least **forty-eight (48) hours** before the examination. Candidates who change or cancel a reservation with proper notice may either transfer the fee to a new reservation or request a refund. **Candidates who change or cancel their reservations without proper notice will forfeit the examination fee.**

Candidates are individually liable for part of the examination fee once a reservation has been made, whether individually or by a third party.

Absence/Lateness Policy

Candidates who are late or absent from an exam may call Pearson VUE within 14 days of the exam date to request an excused absence for the following reasons:

- Illness of the candidate or of the candidate's immediate family member
- Death in their immediate family
- Disabling traffic accident
- Court appearance or jury duty
- Military duty
- Weather emergency

A case number will be assigned and instructions provided for emailing supporting documentation.

Candidates absent from or late to an exam who have not changed or canceled the reservation according to the Change/Cancel Policy will not be admitted to the exam and will forfeit the exam fee.

Weather Delays and Cancellations

If severe weather or a natural disaster makes the Pearson VUE test center inaccessible or unsafe, the examination may be delayed or canceled. Pearson VUE will notify and reschedule candidates in the case of severe weather.

Accommodations

Pearson VUE complies with the provisions of the Americans with Disabilities Act as amended. The purpose of accommodations is to provide candidates with full access to the test. Accommodations are not a guarantee of improved performance or test completion. Pearson VUE provides reasonable and appropriate accommodations to individuals with documented disabilities who demonstrate a need for accommodations.

Test accommodations may include things such as:

- A separate testing room
- Extra testing time
- A Reader or Recorder, for individuals with mobility or vision impairments and cannot read or write on their own

Test accommodations are individualized and considered on a case-by-case basis. All candidates who are requesting accommodations because of a disability must provide appropriate documentation of their condition and how it is expected to affect their ability to take the test under standard conditions. This may include:

- Supporting documentation from the professional who diagnosed the condition, including the credentials that qualify the professional to make this diagnosis
- A description of past accommodations the candidate has received

The steps to follow when requesting test accommodations vary, depending on your test program sponsor. To begin, go to <http://pearsonvue.com/accommodations>, and then select your test program sponsor from the alphabetized list. Candidates who have additional questions concerning test accommodations may contact the ADA Coordinator at accommodationspearsonvue@pearson.com.

Exam Day

What to Bring

All candidates must bring one (2) forms of signature identification that is unexpired, government-issued, and photo-bearing.

Required Items

Candidates who do not present the required items will be denied admission to the examination, will be considered absent, and will forfeit the examination fee.

Acceptable Forms of Candidate Identification

Candidate must present **two (2)** forms of current signature identification. The name on the identification must exactly match the name on the registration. The primary identification must be government issued and photo-bearing with a valid signature. Identification must be in English.

Primary ID (photograph and signature, not expired)

- Government-issued Driver's License
- U.S. Dept. of State Driver's License
- U.S. Learner's Permit (plastic card only with photo and signature)
- National/State/Country ID card
- Passport
- Passport Card
- Military ID
- Military ID for spouses and dependents
- Alien Registration Card (Green Card, Permanent Resident Visa)

If the ID presented has an embedded signature that is not visible (microchip), or is difficult or impossible to read, the candidate must present another form of identification from the Primary ID list that contains a visible signature.

Pearson VUE does not accept expired driver's licenses. Newly renewed licenses which result in a temporary paper license will be accepted as long as the expired plastic license is also provided. Temporary licenses will not be accepted.

Exam Procedures

At Physical Test Location

Candidates should report to the test center thirty (30) minutes before the examination and check in with the test center administrator. The candidate's identification and other documentation will be reviewed, and they will be photographed for the score report.

Candidates are required to review and sign a *Candidate Rules Agreement* form. If the *Candidate Rules Agreement* is not followed and/or cheating or tampering with the examination is suspected, the incident will be reported as such and the appropriate action will be taken. The examination fee will not be refunded, the exam may be determined invalid, and/or the state may take further action such as prohibiting candidates from retaking the examination and/or denying a license.

Candidates will have an opportunity to take a tutorial on the computer on which the examination will be administered. The time spent on this tutorial will not reduce the examination time. The examination administrators will answer questions, but candidates should be aware that the administrators are not familiar with the content of the examinations or with the state's licensing requirements. Examination administrators have been instructed not to advise candidates on requirements for licensure.

Candidates may begin the examination once they are familiar with the computer. The examination begins the moment a candidate looks at the first examination question. Candidates will be given from 2 to 6 hours depending on the exam type to complete the examination. The examination will end automatically after the examination time has expired, and candidates will receive a document stating that they have taken their exam and instructions will be included for how to obtain their official score reports through their profile on [Clarus](#).

OnVUE Online Procedures

If you are testing online and not in a physical Pearson VUE testing location, you should first review the materials and watch the short video at <https://home.pearsonvue.com/Test-Owner/Deliver/Online-Proctored.aspx> before you begin your online exam.

Available Exams and Time Allotted

EXAM TYPE	EXAM FEE	PRETEST QUESTIONS	EXAM QUESTIONS	TIME ALLOTTED	MINIMUM PASSING SCORE
National Salesperson	\$49	5 to10	80	150 min	75%
State Salesperson	\$49	5 to10	40	60 min	75%
National Broker	\$49	5 to10	80	150 min	75%
State Broker	\$49	5 to10	40	60 min	75%

Score Reporting

Once you have passed the required exam(s) you must go back and complete the application process with the State. When candidates complete the examination, they will receive a score report marked “pass” or “fail.”

Candidates will receive a document stating that they have taken their exam and instructions will be included for how to obtain their official score reports through their profile on [Clarus](#).

Candidates are required to submit their passing score reports to the Pennsylvania Real Estate Commission as proof of passing the exam and as part of the licensure process.

Candidates who fail the examination will receive a score report that includes a numeric score and diagnostic information relating to the national section and the state section of the examination, as well as information about reexamination.

Review of Exams

For security reasons, examination material is not available to candidates for review.

Retaking the Exam

Reservations for reexamination may not be made at the test center.

The authorization for Salespersons is good for 5 years after passing the first education course to take the exams. Brokers have a 10-year authorization after passing the first course to take their exams. Exam results are good for 3 years from the date of passing.

The salesperson and broker examination is divided into two parts: national and state law. Those who pass one part of the examination and fail the other, need to retake ONLY the failed part and must do so within the authorization period.

Once both parts of the exam are passed, the candidate will need to complete a license application in PALS and submit required documentation.

Score Explanation (Real Estate)

Scaled Score

There are multiple versions of each of the licensing examinations. These versions are known as forms.

Although all forms of an examination are developed based on the content outlines, the difficulty of the forms of an examination may vary slightly because different questions appear on each form. To ensure that no candidate is put at an unfair advantage or disadvantage due to the particular form of an examination that he or she is given, a statistical procedure known as *equating* is used to correct for differences in form difficulty.

The passing score of an examination was set by the Pennsylvania Real Estate Commission (in conjunction with Pearson VUE) after a comprehensive study was completed for each examination. Raw scores are converted into scaled scores that can range from 0 to 100. To avoid misuse of score information, numeric scores are only reported to failing candidates. The scaled score that is reported to you is neither the number of questions you answered correctly nor the percentage of questions you answered correctly.

Duplicate Score Reports

To obtain a copy of your score report, log into your [Clarus](#) account.

Test Center Policies

The following policies are observed at each test center.

Candidates who violate any of these policies will not be permitted to finish the examination and will be dismissed from the test center, forfeiting the examination fee.

- **No personal items are allowed in the testing room.** Personal items include but are not limited to: cellula phones, hand-held computers or other electronic devices, pagers, watches, wallets, purses, firearms or other weapons, hats, bags, coats, books, notes, or pens or pencils.

- Candidates must store all personal items in a secure area as indicated by the administrator, or return items to their vehicle. All electronic devices must be turned off before storing them in a locker. **The test center is not responsible for lost, stolen or misplaced personal items.**
- Studying **is not** allowed in the test center. Visitors, children, family or friends **are not** allowed in the test center.
- Dictionaries, books, papers (including scratch paper), and reference materials are not permitted in the examination room (unless permitted by the exam sponsor), and candidates are strongly urged not to bring such materials to the test center. Upon entering and being seated in the testing room, the test administrator will provide the candidate with materials to make notes or calculations and any other items specified by the exam sponsor. **The candidate may not write on these items before the exam begins or remove these items from the testing room.**
- Eating, drinking, chewing gum, smoking, and/or making noise that creates a disturbance for other candidates is prohibited during the exam.
- Break policies are established by the exam sponsor. Most sponsors allow unscheduled breaks. To request an unscheduled break, the candidate **must** raise their hand to get the administrator's attention. **The exam clock will not stop while the candidate is taking a break.**
- Candidates must leave the testing room for all breaks. However, candidates **are not permitted to leave the floor or building for any reason during this time, unless specified by the administrator and the exam sponsor.** If a candidate is discovered to have left the floor or building they will not be permitted to proceed with the examination and may forfeit the exam fees.
- While taking a break, candidates are permitted to access personal items that are being stored during the exam only if necessary—for example, personal medication that must be taken at a specific time. **However, a candidate must receive permission from the administrator prior to accessing personal items that have been stored.** Candidates are **not** allowed access to other items, including but not limited to, cellular phones, exam notes, and study guides, unless the exam sponsor specifically permits this.
- Any candidate discovered causing a disturbance of any kind or engaging in any kind of misconduct—giving or receiving help; using notes, books, or other

aids; taking part in an act of impersonation; or removing examination materials or notes from the examination room—will be summarily dismissed from the examination and will be reported to the state licensing agency. Decisions regarding disciplinary measures are the responsibility of the state licensing agency

OnVUE Testing Policies

Candidate must wait seven (7) days between OnVUE attempts but the total number of attempts is NOT limited. The National and State exam should be scheduled separately, but can be taken back to back.

There are a few simple requirements for candidates to take an OnVUE online proctored exam:

- Quiet, private location
- Reliable device with a webcam
- Strong internet connection

For more information, please go to <https://home.pearsonvue.com/Test-Owner/Deliver/Online-Proctored.aspx>.

Questions or Comments About the Exam

For security reasons, examination material is not available to candidates for review. Candidates who have questions, comments, or concerns related to the exams, scoring or score reports, or who wish to verify any data held in Pearson VUE files, should direct written inquiries to Pearson VUE at the address provided on the inside front cover of this handbook. Candidates may also email their questions directly to Pearson VUE Customer Service at pearsonvuecustomerservice@pearson.com.

In all correspondence, candidates should provide their name and address information. If questions or comments concern an examination already taken, candidates should also include:

- the name of the examination
- the date the examination was taken
- the location of the test center

Preparing for the Exam

PRETEST QUESTIONS

Many of the examinations will contain “pretest” questions. Pretest questions are questions on which statistical information is being collected for use in constructing future examinations. Responses to pretest questions do not affect a candidate’s score.

Pretest questions are mixed in with the scored questions and are not identified.

The number of pretest questions are listed in the content outline heading of each examination for which they are available. If a number is not present then there are no pretest questions for that particular examination.

HELPFUL HINTS

Testing in a physical Pearson VUE testing location

- Double check physical address to ensure you can arrive 30 minutes prior to your exam time.
- Ensure you have the proper identification for exam entrance.

OnVUE testing

- If you are testing online and not in a physical Pearson VUE testing location, you should first review the materials and watch the short video at <https://home.pearsonvue.com/Test-Owner/Deliver/Online-Proctored.aspx> before you begin your online exam.
- Please familiarize yourself with the disciplines expected of a candidate testing online. This would include remaining in screen view of the proctor during the entire session, workspace preparation, cell phones being placed out of reach and general candidate behaviors.
- There are no unscheduled breaks in the exam therefore be prepared to commit your full time and attention during the entire exam to avoid the exam being revoked.

Salesperson/Broker Exam Content

The content of the national section of the examination is based upon information obtained from a job analysis performed by Pearson VUE. Responses from real estate professionals were analyzed to determine the nature and scope of tasks they perform, and the knowledge and skills needed to perform them. This information is

the basis upon which examination questions are written and ensures that the examination reflects the actual practice of real estate. Questions on the national section are also reviewed and approved by nationally recognized real estate professionals.

The state law section of the examination has been developed to reflect the laws, regulations, and practice of real estate in Pennsylvania, and has been reviewed and approved by real estate professionals in Pennsylvania.

Math Calculations

The information below is NOT available at the test center and should be memorized.

Candidates may use the following information in making mathematical calculations on the general section of the real estate examinations unless otherwise stated in the text of the question:

- 43,560 square feet/acre
- 5,280 feet/mile
- Round off calculations (where applicable)

The information below, if needed, will be contained within the test itself:

If a question requires the calculation of prorated amounts, the question will specify: a) whether the calculation should be made on the basis of 360 or 365 days a year; and b) whether the day of closing belongs to the buyer or seller.

Reference Materials

Real Estate National Resources

- Mastering Real Estate Principles, Gerald R. Cortesi, 7th Edition, Dearborn
- Modern Real Estate Practice, Filmore W. Galaty, Wellington J. Allaway, Robert C. Kyle, etc., 20th edition, Dearborn
- Principles of Real Estate Practice, Stephen Mettling, 6th Edition, Performance Programs Company
- Property Management, Robert C. Kyle, 10th Edition, Dearborn
- Real Estate Finance, J. Keith Baker and John P. Wiedemer, 10th Edition, OnCourse Learning Publishing
- Real Estate Fundamentals, Wade E. Gaddy, 10th Edition Dearborn
- Real Estate Law, Charles J. Jacobus, 3rd Edition, OnCourse Learning

General Exam Content Outline for Salespersons and Brokers

Effective: June 01, 2020

The general portion of the real estate exam is made up of eighty (80) scored items, which are distributed as noted in the following content outline. The general examination also contains five (5) pretest items that are not counted toward the score. These items are used to gather statistics on performance and to help assess appropriateness for use on future examinations. Because pretest items look exactly like items that are scored, candidates should answer all the items on the examination.

I. REAL PROPERTY CHARACTERISTICS, LEGAL DESCRIPTIONS, AND PROPERTY USE (SALES 9; BROKER 9)

A. Real property vs. personal property

1. Fixtures, trade fixtures, emblements
2. Attachment, severance, and bill of sale

B. Characteristics of real property

1. Economic characteristics
2. Physical characteristics

C. Legal descriptions

1. Methods used to describe real property
2. Survey

D. Public and private land use controls – encumbrances

1. Public controls – governmental powers
 - a. Police power, eminent domain, taxation, escheat
 - b. Zoning ordinances
2. Private controls, restrictions, and encroachments
 - a. Covenants, conditions, and restrictions (CC&Rs), HOAs
 - b. Easements
 - c. Licenses and encroachments

II. FORMS OF OWNERSHIP, TRANSFER, AND RECORDING OF TITLE (SALES 8; BROKER 8)

A. Ownership, estates, rights, and interests

1. Forms of ownership
2. Freehold estate
 - a. Fee simple absolute
 - b. Fee simple defeasible, determinable, and condition subsequent
 - c. Life estate
 - d. Bundle of rights
3. Leasehold estates and types of leases
 - a. Estate for years and from period to period (periodic estate)
 - b. Estate at will and estate at sufferance
 - c. Gross, net, and percentage leases
4. Liens and lien priority
5. Surface and sub-surface rights

B. Deed, title, transfer of title, and recording of title

1. Elements of a valid deed
2. Types of deeds
3. Title transfer
 - a. Voluntary alienation

- b. Involuntary alienation
4. Recording the title
 - a. Constructive and actual notice
 - b. Title abstract and chain of title
 - c. Marketable title and cloud on title
 - d. Attorney title opinion, quiet title lawsuit, and title insurance

III. PROPERTY VALUE AND APPRAISAL (SALES 11; BROKER 10)

A. Concept of value

1. Market value vs. market price
2. Characteristics of value
3. Principles of value

B. Appraisal process

1. Purpose and steps to an appraisal
2. Federal oversight of the appraisal process

C. Methods of estimating value and Broker Price Opinions (BPO)

1. Sales comparison approach (market data)
2. Cost approach
 - a. Improvements and depreciation
 - b. Physical deterioration, functional, and economic obsolescence
 - c. Reproduction or replacement costs
3. Income approach
4. Gross rent and gross income multipliers
5. Comparative Market Analysis (CMA)
6. Broker Price Opinion (BPO)
7. Assessed value and tax implications

IV. REAL ESTATE CONTRACTS AND AGENCY (SALES 16; BROKER 17)

A. Types of contracts

1. Express vs. implied
2. Unilateral vs. bilateral

B. Required elements of a valid contract

C. Contract performance

1. Executed vs. executory
2. Valid vs. void
3. Voidable vs. unenforceable
4. Breach of contract, rescission, and termination
5. Liquidated, punitive, or compensatory damages
6. Statute of Frauds

7. Time is of the essence

D. Sales contract

1. Offer and counteroffer
2. Earnest money and liquidated damages
3. Equitable title
4. Contingencies
5. Disputes and breach of contract
6. Option contract and installment sales contract

E. Types of agency and licensee-client relationships

F. Creation and termination of agency

G. Licensee obligations to parties of a transaction

V. REAL ESTATE PRACTICE (SALES 14; BROKER 13)

A. Responsibilities of broker

1. Practicing within scope of expertise
2. Unauthorized practice of law

B. Brokerage agreements between the broker and principal (seller, buyer, landlord, or tenant)

1. Seller representation – Types of listing agreements
 - a. Exclusive right-to-sell and exclusive agency listing
 - b. Non-exclusive or open listing
 - c. Net listing (conflict of interest)
 - d. Multiple listing service (MLS)
2. Buyer representation
3. Property management agreement
 - a. Accounting for funds
 - b. Property maintenance
 - c. Leasing property
 - d. Collecting rents and security deposits
4. Termination of agreements
5. Services, fees, and compensation

C. Fair Housing

1. Equal opportunity in housing
2. Protected classes
3. Fair housing laws
4. Illegal practices, enforcement, and penalties
5. Prohibited advertising
6. Housing and Urban Development (HUD)
7. Americans with Disabilities Act (ADA)

D. Risk management

1. Supervision
2. Compliance with federal regulations; including Privacy and Do Not Contact
3. Vicarious liability
4. Antitrust laws
5. Fraud and misrepresentation
6. Types of insurance
 - a. Errors and Omissions
 - b. General Liability

VI. PROPERTY DISCLOSURES AND ENVIRONMENTAL ISSUES (SALES 8; BROKER 8)

A. Property conditions and environmental issues

1. Hazardous substances
 - a. Lead-based paint
 - b. Asbestos, radon, and mold
 - c. Groundwater contamination and underground storage tanks
 - d. Waste disposal sites and brownfields
 - e. Flood plains, flood zones, and flood insurance
2. Clean Air and Water Acts
3. Environmental Protection Agency (EPA)
 - a. Comprehensive Environmental Response, Compensation, and Liability Act (CERCLA)
 - b. Superfund Amendment and Reauthorization Act (SARA)
 - c. Environmental site assessments (including Phase I and II studies) and impact statements
 - d. Wetlands protection

B. Disclosure obligations and liability

VII. FINANCING AND SETTLEMENT (SALES 7; BROKER 7)

A. Financing concepts and components

1. Methods of financing
 - a. Mortgage financing – conventional and non-conventional loans
 - b. Seller financing – land contract/contract for deed
2. Lien theory vs. title theory and deed of trust
3. Sources of financing (primary and secondary mortgage markets, and seller financing)
4. Types of loans and loan programs
5. Mortgage clauses

B. Lender Requirements

1. FHA requirements
2. VA requirements
3. Buyer qualification and Loan to Value (LTV)
4. Hazard and flood insurance
5. Private mortgage insurance (PMI) and mortgage insurance premium (MIP)

C. Federal Financing Regulations and Regulatory Bodies

1. Truth-in-Lending and Regulation Z
2. TILA-RESPA Integrated Disclosures (TRID)
 - a. Consumer Financial Protection Bureau (CFPB)
 - b. Loan Estimate (LE)
 - c. Closing Disclosure (CD)
3. Real Estate Settlement Procedures Act (RESPA)
 - a. Referrals
 - b. Rebates
4. Equal Credit Opportunity Act (ECOA)
5. Mortgage fraud and predatory lending

D. Settlement and closing the transaction

VIII. REAL ESTATE MATH CALCULATIONS (SALES 7; BROKER 8)

A. Property area calculations

1. Square footage
2. Acreage total

B. Property valuation

1. Comparative Market Analysis (CMA)
2. Net Operating Income (NOI)
3. Capitalization rate
4. Gross rent multiplier- **Broker Only**
5. Gross income multiplier- **Broker Only**
6. Equity in property
7. Establishing a listing price
8. Assessed value and property taxes

C. Commission/compensation

D. Loan financing costs

1. Interest
2. Loan to Value (LTV)
3. Fees
4. Amortization, discount points, and prepayment penalties

E. Settlement and closing costs

1. Purchase price and down payment
2. Monthly mortgage calculations- principal, interest, taxes, and insurance (PITI)
3. Net to the seller
4. Cost to the buyer
5. Prorated items
6. Debits and credits
7. Transfer tax and recording fee

F. Investment

1. Return on investment
2. Appreciation
3. Depreciation
4. Tax implications on investment

G. Property management calculations

1. Property management and budget calculations
2. Tenancy and rental calculations

Pennsylvania Real Estate Salesperson and Broker Licensing Examination Content Outline

The state-specific examination is made up of forty (40) scored items for salespersons and broker candidates. The examinations also contain five to ten (5-10) pretest items. The pretest items are not identified and will not affect a candidate's score in any way.

Effective April 1, 2023

Salesperson

- 1. Real Estate Commission (4 items total)**
 - a. Duties and powers (2 items)
 - b. Complaints, investigations, hearings and appeal (1 item)
 - c. Real Estate Recovery Fund (1 item)
- 2. Licensure (8 items total)**
 - a. Activities requiring a license (2 items)
 - b. License Renewal and reactivation (2 items)
 - c. Change of employment (1 item)
 - d. Exemption from licensure (1 item)
 - e. Suspension and revocation (1 item)
- 3. Regulation of Conduct of Licensees (28 items)**
 - a. Advertising (4 items)
 - b. Broker/Salesperson Relations (2 items)
 - c. Agency relationships (3 items)
 - d. Compensation (2 items)
 - e. Duties of licensees generally (3 items)
 - f. Prohibited Conduct (3 items)
 - g. Disclosures (2 items)
 - h. Document, contracts and forms (3 items)
 - i. Funds and accounts (1 item)
 - j. Pennsylvania Human Relations Action (2 items)
 - k. Time-Shares (1 item)
 - l. Rentals and leasing (2 items)

Broker

- 1. Real Estate Commission (3 items total)**
 - a. Duties and powers (1 item)
 - b. Complaints, investigations, hearings and appeal (1 item)
 - c. Real Estate Recovery Fund (1 item)
- 2. Licensure (8 items total)**
 - a. Activities requiring a license (2 items)
 - b. Types of licenses (1 item)
 - c. Eligibility for license (1 item)
 - d. License Renewal and reactivation (1 item)
 - e. Change of employment (1 item)
 - f. Exemption from licensure (1 item)
 - g. Suspension and revocation (1 item)
- 3. Regulation of Conduct of Licensees (29 items)**
 - a. Advertising (3 items)
 - b. Broker/Salesperson Relations (3 items)
 - c. Agency relationships (3 items)
 - d. Compensation (2 items)
 - e. Duties of licensees generally (2 items)
 - f. Prohibited Conduct (2 items)
 - g. Disclosures (2 items)
 - h. Document, contracts and forms (3 items)
 - i. Funds and accounts (3 item)
 - j. Office requirements and inspections (1 item)
 - k. Pennsylvania Human Relations Action (2 items)
 - l. Time-Shares (1 item)
 - m. Rentals and leasing (2 items)

General Information

Testing Site Location
Allentown
Altoona
Erie
Harrisburg
Philadelphia
Pittsburgh (East)
Pittsburgh (West)
State College

There is a national network of test centers available to take the Pennsylvania Real Estate exams, including 300 sites throughout the U.S. (an additional 40 of those in Pennsylvania) and 130 military on-base testing locations in the U.S. and abroad. Ask about a location when you schedule your exam.

Pearson VUE Holiday Schedule

No exams on the following holidays or holiday weekends:

- New Year's Day
- Memorial Day
- Labor Day
- Martin Luther King, Jr. Day
- Independence Day
- Thanksgiving
- Christmas Day